

## **1. Please order all school uniforms online this year.**

Please note that our store is closed and school uniform evenings are suspended in line with Government guidance. School uniforms may only be ordered online via our website, this year, at [www.michaelsehgal.co.uk](http://www.michaelsehgal.co.uk). Orders will be dispatched as soon as we are able to re-open our warehouse, safely.

## **2. Order Now! Especially for New Starters' uniforms!**

We predict a surge in demand online so we strongly advise all parents to order uniform as soon as possible and in particular, the uniforms for new year 7 student should be ordered right away! Please do not wait for July or August!

## **3. Stock availability**

As a result of our forward planning, uniform stocks will be available in time for back to school, but if any sizes run out, they are likely to take longer to replenish as a result of ongoing supply chain disruption, so our advice is to get in early to avoid shortages.

## **4. Our customer support team is here to help!**

Please contact our customer support team with any queries you may have. Sizing guides are available online and there are no time limits for exchanges. We also offer refunds on unworn items so you can purchase with confidence. You can Email us via [sales@michaelsehgal.co.uk](mailto:sales@michaelsehgal.co.uk) for further information and we will be happy to help you.

## **5. We will keep you informed!**

At every stage, including ordering, processing and dispatch you will receive notifications from us to advise you of the status of your order. If items are to be personalised / unavailable, we will provide you with an estimated timescale.